



Highlights of Medical Evacuation and Repatriation Benefits

If you are a student insured with this insurance plan, you and your insured spouse, Domestic Partner and insured minor child(ren) are eligible for Medical Evacuation and Repatriation Benefits.

The requirements to receive these services are as follows:

- International Students, insured spouse, Domestic Partner and insured minor child(ren): you are eligible to receive Medical Evacuation and Repatriation Benefits worldwide, except in your home country.
- Domestic Students, insured spouse or Domestic Partner and insured minor child(ren): you are eligible for Medical Evacuation and Repatriation Benefits when 100 miles or more away from your campus address or 100 miles or more away from your permanent home address or while participating in a Study Abroad program.

Key Assistance Benefits include:

- Emergency Evacuation
- Dispatch of Doctors/Specialists
- Medical Repatriation
- Transportation After Stabilization
- Transportation to Join a Hospitalized Insured Person
- Return of Minor Children
- Repatriation of Remains

Also includes additional assistance services to support your medical needs while away from home or campus. Check your certificate of coverage for details, descriptions and program exclusions and limitations.

The Medical Evacuation and Repatriation Benefits and related services are not meant to be used in lieu of or replace local emergency services such as an ambulance requested through emergency 911 telephone assistance. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Emergency Response Center. UnitedHealthcare Global will then take the appropriate action to assist you and monitor your care until the situation is resolved.



Additional Travel Assistance Services

Your **StudentResources** program also includes additional assistance services to support a student's needs while away from home or campus.

Some of these assistance services include:

- Medical assistance with needs such as worldwide medical and dental referrals, monitoring of treatment, facilitation of hospital admittance payments, updates to family, school, and home physician, and replacement of corrective lenses and medical devices.
- Travel assistance with needs such as replacement of lost or stolen travel documents, legal referrals, language services, and message transmittals.
- Medical Intelligence Reports: online access to continuous updates on health information pertinent to your destination(s) of travel such as immunizations, vaccinations, regional health concerns, entry and exit requirements, and transportation information; review certain preferred facilities for your travel destinations, review risk ratings for each country and rank the severity of risk concerning disease, quality of care, access to care, and cultural challenges.
- World Watch® Global Security Intelligence: online access to the latest authoritative information and security guidance for over 170 countries and 280 cities. Information includes the latest news, alerts, risk ratings, and a broad array of destination information including crime, terrorism, local hospitals, emergency phone numbers, culture, weather, transportation information, entry and exit requirements, and currency.

To access services please refer to the phone number on your Travel Assistance Services ID card or access My Account and select My Benefits/Additional Benefits/Travel Assistance Services.

All medical expenses related to hospitalization and treatment costs incurred should be submitted to UnitedHealthcare Insurance Company for consideration and are subject to all Policy benefits, provisions, limitations, and exclusions. All assistance and evacuation benefits and related services must be arranged and provided by UnitedHealthcare Global. Claims for reimbursement of services not provided by UnitedHealthcare Global will not be accepted. A full description of the benefits, services, exclusions and limitations may be found in your certificate of coverage.

Assistance services are provided by UnitedHealthcare Global and are not insurance. Please note: you may see a separate fee specifically for these additional assistance services.

To access benefits refer to the phone number on your ID card or log in to **MyAccount.uhcsr.com** and select My Benefits/Additional Benefits/UHC Global Emergency Services.

UnitedHealthcare StudentResources does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

- **ATTENTION:** Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- **ATENCIÓN:** Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- **請注意：**如果您說中文 (Chinese), 我們免費為您提供語言協助服務。請致電：1-866-260-2723.